

YOUR MEMBERS ARE IN GOOD HANDS

Since 1978, Sutton Special Risk's claims team has been dedicated to providing customers with exceptional service. Sutton's administration is designed for speed and simplicity. Our in-house claims handling means you have direct contact with our claims staff to ensure fast and efficient processing of your claim. The Sutton claims team is highly experienced and handles multiple languages and currencies. We provide service in English, French and Spanish and are trained to handle a broad range of claims, including medical, domestic & expatriate, and accident & health.

GLOBAL EMERGENCY ASSISTANCE

Sutton has partnered with On Call International to provide assistance services when members are travelling. Members have access to the following assistance services:

- Medical Assistance
- Travel Assistance
- Security Assistance

On Call is available 24 hours a day, 7 days a week. Please note that On Call is not a first responder. If there is a medical emergency, please call local emergency response services first and then call On Call as soon as possible after that.

SUBMIT CLAIMS ANYTIME, FROM ANYWHERE

The Sutton portal is a web browser application, which means it can be accessed anytime, from anywhere in the world, using any mobile or desktop device. Our portal users can submit claims quickly, access travel & medical assistance, and find important contact information.

